



# Table completion

## Listening – Table completion (Script)

P1 – World First Holidays, how can I help you?

P2 – I have a couple of friends who were on holiday in France recently and they've recommended some villas in Nice. They thought they may be on your list.

P1 – Nice. Let's see. Can you give me the name of the apartments?

P2 – Yes, the first was Harmonie Villas. I'm looking to travel in the first week of August with some friends.

P1 – Well, we have a spacious 4 bedroom villa in that complex. It has great views and there's a restaurant on site with live music in the evenings.

P2 – What is the cost of the villa?

P1 – £855 per week.

P2 – That sounds quite affordable! I'll make a note of that. The second villa complex that they told us about was called Victoria Villas.

P1 – Victoria Villas? Yes, we have several villas available in this complex. It's very popular.

P2 – Oh really?

P1 – Yes, it has a large swimming pool and several tennis courts.

P2 – That would be nice.

P1 – It's also very close to the beach. In fact it's only 150 metres away. There's also a supermarket within walking distance of the villas.

P2 – How much does that cost?

P1 – It is £985 per week.

P2 – The next one I wanted to ask about is Sea something....Do you have any villas called Sea Villas?

P1 – I think you mean Seaview Villas. They're on a hill and look out over the ocean.

P2 – Is there anything special about them?



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P1 – Yes, each villa has its own private swimming pool.

P2 – That sounds great!

P1 – They also offer windsurfing and kayaking as optional activities.

P2 – Any jet skiing? I really enjoyed it on my last holiday.

P1 – Not at the villa complex, but I do know that there are some companies that hire them on the beach.

P2 – How much is that one?

P1 - This one is slightly more, it's £1050 per week.

P2 – I think that's a bit more than we want to spend for one week. The last one was called the Olivea Villas.

P1 – Yes, these are slightly further out of the city than the others. Each bedroom has its own balcony which many people appreciate.

P2 – That sounds peaceful. What are the views like?

P1 – The villas overlook a park.

P2 – How much is it?

P1 - £625 per week, although this would go down by 30% if you can wait until September.

P2 – That's a little late for us unfortunately.

P1 – Well, why don't I send you an email with some further information, Mrs ....?

P2 – White. Thanks that would be useful. Let me give you my address..... (fade out)



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P2 – If you have time, could I get some information about your travel insurance? I have details of one of your competitors policies and I'd like to make a comparison.

P1 – Sure, what would you like to know about?

P2 – What is the maximum claim amount for cancellations? The other company offers a maximum of £5000.

P1 – We offer more than that. For World First Holidays, our maximum is £6500, and if you need hospital treatment we cover medical treatment of up to £50,000.

P2 – That's good to know. It's more than the other company.

P1 – Does the other company offer anything for a missed departure?

P2 – I don't see anything. You mean if we miss our flight?

P1 – Yes, if for some reason you miss your flight we pay up to £750 for that.

P2 – OK – I need to have a think. Can I get back to you? What is your name?

P1 – James – Sharpe.

P2 – Is that S-H-A-R-P

P1 – Yes but it also has an E on the end, it's a less common spelling of the name.  
I'm the manager here. I'll give you my number. It's 0207 8 double 5 630.

P2 – OK, thank you for your help



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